**Terms and Conditions of the ” −10% on purchases up to 69 EUR, −15% on purchases from 70 EUR” Promotional Campaign, Online only**
**10 November–24 December 2026**

## I General Provisions

1. The “Promotional Campaign” shall be conducted on the YES Jewellery online shop at YESjewellery.com/en as the “**−10% on purchases up to 69 EUR, −15% on purchases from 70 EUR**” online only, 10 November–24 December 2026”.
2. The Organiser of the Promotional Campaign is YES Biżuteria S.A. with its registered office in Poznań (60-321 Poznań), at ul. Świerzawska 1, entered into the Register of Entrepreneurs of the National Court Register (KRS) under KRS number 0000743417, registration court: District Court Poznań – Nowe Miasto and Wilda in Poznań, 8th Commercial Division of the National Court Register, share capital: PLN 4,579,480.00 fully paid up, hereinafter referred to as the “Organiser”.
3. The Promotional Campaign shall be financed with the Organiser’s own funds.
4. The Organiser declares that the Promotional Campaign is not a game of chance, a raffle, a bet, a promotional lottery, or a game in which the outcome is determined by chance.
5. The Promotional Campaign shall last from 10.11.2026 to 24.12.2026
6. The Promotional Campaign shall be organised in the YESjewellery.com/en online store only.

## II Promotional Campaign Rules

5. Any natural person who is a consumer within the meaning of Article 2(1) of Directive 2011/83/EU of the European Parliament and of the Council of 25 October 2011 and who decides to purchase jewellery covered by the Promotional Campaign at YESjewellery.com/en /cs during the Promotional Campaign may participate in the Promotional Campaign (hereinafter: “Participant”).
6. Only adults with full legal capacity may independently participate in the Promotional Campaign. Minors who are at least 13 years old when participating in the Promotional Campaign may participate in the Promotional Campaign with the written consent of their parents or legal guardians.
7. Any natural person who decides to purchase jewellery covered by the discount between November the 10, 2026, and December the 24, 2026, may participate.
8. A Participant who decides to purchase jewellery included in the Promotional Campaign will receive a **10% discount on eligible purchases below €69** and a **15% discount on eligible purchases of €70 or more**. The purchase value is calculated per order, based on the eligible products before the discount and excluding delivery charges.
9. The Promotional Campaign may not be combined with other promotions or discounts, with the exception of Free Shipping Days.
10. Jewellery covered by the Promotional Campaign and purchased in YES Jewellery online store may be returned or exchanged within 100 days of purchase. The terms and conditions for returns and exchanges are specified in the Terms and Conditions of Sale available in every YES Jewellery Store and the Organiser’s registered office.

11. In the case of a partial return or exchange of products covered by the Promotional Campaign in YES Jewellery.com/en online store, the Promotional Campaign Participant may lose the right to the discount. After the number of returned products is determined, the discount shall be recalculated in accordance with these Terms and Conditions. For this purpose, a new sales document shall be issued for the finally purchased products, indicating their final discounted prices. If a partial return or exchange is made after the Promotional Campaign has ended, the Customer shall lose the right to the discount.

## III Organiser's Liability

1. The Organiser shall not be liable for any problems related to the running of the Promotional Campaign if they occur as a result of events that the Organiser could not have foreseen or prevented despite the exercise of due diligence, in particular problems related to force majeure events.
2. The Organiser shall be solely liable for the YES promotional offer.

## IV Complaints

1. Complaints regarding the way in which the Promotional Campaign is conducted may be submitted during the Promotional Campaign and until the 30th day after the Promotional Campaign.
2. Complaints regarding the way in which the Promotional Campaign is conducted and complaints regarding products covered by the Promotional Campaign shall be made in writing, sent to the address of the Organiser's registered office, and labelled "Complaint **−10% on purchases up to 69 EUR, −15% on purchases from 70 EUR"** '' Promotional Campaign".
3. A complaint shall include:

a) the full name and address of residence of the complainant, e-mail address, and phone number,

b) a detailed description of and reason for the complaint.

4. Complaints which are submitted after the deadline or in a form other than that specified in paragraph 2, and which do not meet the requirements specified in paragraph 3 above shall not be considered.
5. The Organiser shall consider a complaint and notify the complainant of its decision within 30 days of receiving the complaint.
6. The complainant shall be notified of the Organiser's decision by registered letter to the address indicated in the complaint.
7. The complainant may appeal against the Organiser's decision on the complaint.
8. Detailed information on complaints regarding products offered by the YESjewellery.com/en Online Store and covered by the Promotional Campaign is included in the Terms and Conditions of the Online Store.
9. The Controller of the personal data of Participants submitting complaints shall be the Organiser, i.e. YES Biżuteria S.A. with its registered office in Poznań, ul. Świerzawska 1 (60-321 Poznań). The personal data of Promotional Campaign Participants submitting complaints shall be processed solely for the purpose of considering the complaints. The following data shall be processed for this purpose:

the full name and address of residence of the complainant, e-mail address, and phone number. In connection with the processing of data necessary for the consideration of complaints, the legal basis for the processing of the personal data of complainants shall be Article 6(1)(a) and (b) of Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC.

10. Personal data shall be stored only for the period necessary to consider a complaint and shall not be transferred to a third country or an international organisation.
11. Complainants shall have the right to request access to and rectification or erasure of the personal data, as well as restriction of the processing, to withdraw their consent for the processing of the personal data, and to object to the processing of the data. If you have any doubts about our processing of your data, please reach out to: dpo@YESjewellery.com . A Promotional Campaign Participant submitting a complaint may also lodge a complaint with the President of the Personal Data Protection Office.

## V Final Provisions

2. The Terms and Conditions of the Promotional Campaign are available at YESjewellery.com/en and in the Organiser's registered office.
3. All content included in advertising and promotional materials related to this Promotional Campaign is for informational purposes only.
4. The Organiser reserves the right to change these Terms and Conditions and the duration of the Promotional Campaign without prejudice to the rights acquired by Participants prior to the date of the change. The amended Terms and Conditions shall be valid from the date of their publication on the Organiser's website: YESjewellery.com/en .
5. In matters not regulated by these Terms and Conditions, the provisions of the Civil Code shall apply.